



WE GOT A NEW CEO!



Our Mission

Pacific Science Center ignites curiosity in every child and fuels a passion for discovery, experimentation, and critical thinking in all of us.











HYPERSPACE XR v.1



HYPERSPACE XR v.2



BE CURIOUS.



ASTC 2019 Session

Virtual Reality and Immersive Technologies:

A Roadmap for New Forms of Audience Engagement

VR at Science Centers & Museums • Highlights of Results





Survey Design

Survey type: Self-administered online survey

Respondents: email invitations to participate were sent to 473 managers and executives at science centers, museums, and other institutions, in 37 countries. Generally speaking, respondents were more likely to have a role related to exhibits or visitor experience than other functions.

Field dates: surveys were completed June 4 - 22, 2019

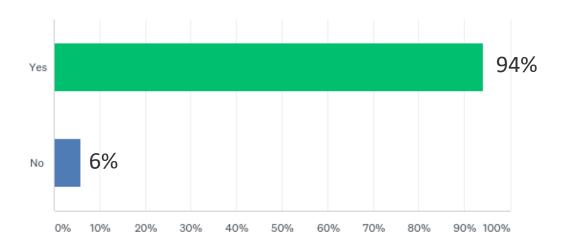
Total Responses

84

*Finding: Almost all respondents had some prior experience with VR.

Q: Have you personally experienced VR?

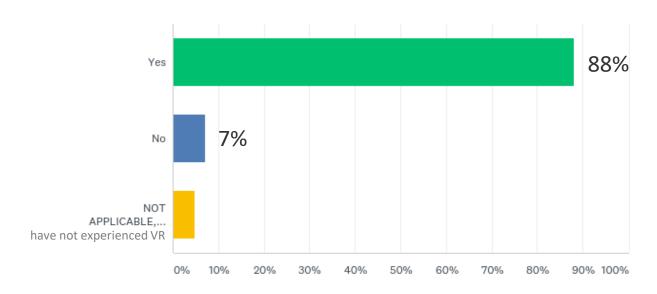
Answered: 84 Skipped: 0



*Finding: Almost all respondents' prior experience was positive.

Q: Was it a positive experience?

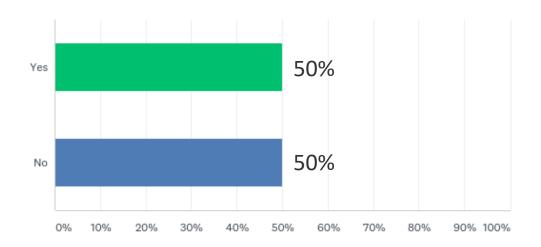
Answered: 84 Skipped: 0



*Finding: Half of respondent institutions have offered, or are offering, a VR experience.

Q: Does your institution currently offer, or did it once have, a VR experience?

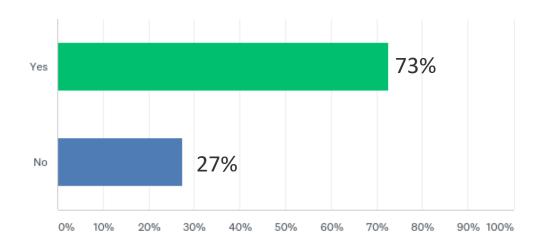
Answered: 84 Skipped: 0



*Finding: A majority of respondents' institutions who had *not* added a VR experience had actually considered one, but then chose not to proceed.

Q: Have you considered adding a VR experience, but then rejected or deferred a decision on adding it?

Answered: 40 Skipped: 44



*Finding: Top 3 reasons for rejecting or deferring the addition of VR:

1st - not a shared viewing experience

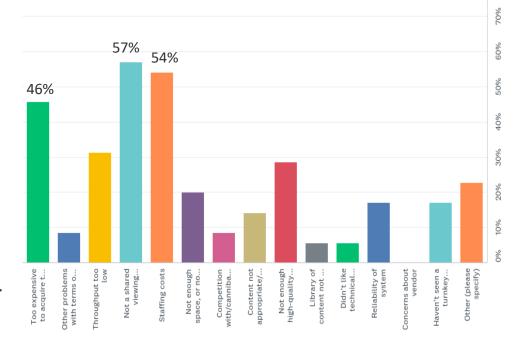
2nd - staffing costs

3rd - too expensive to acquire.

Q: What were the reasons for rejecting it or deferring a decision? [check all that apply]

Answered: 35 Skipped: 49

See next page for fully-worded choices>>



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80%

Q: What were the reasons for rejecting it or deferring a decision? [check all that apply]

Answered: 35 Skipped: 49

ANSWER CHOICES	RESPONSES	
Too expensive to acquire the system / we didn't have the budget	45.71%	16
Other problems with terms of purchase/rental/license	8.57%	3
Throughput too low	31.43%	11
Not a shared viewing experience/too isolating	57.14%	20
Staffing costs	54.29%	19
Not enough space, or not a good enough location	20.00%	7
Competition with/cannibalization of other attractions on site	8.57%	3
Content not appropriate/not a good fit	14.29%	5
Not enough high-quality content	28.57%	10
Library of content not big enough	5.71%	2
Didn't like technical quality	5.71%	2
Reliability of system	17.14%	6
Concerns about vendor	0.00%	0
Haven't seen a turnkey solution that addresses all our needs	17.14%	6
Other (please specify)	22.86%	8
Total Respondents: 35		

*Finding: Top 3 reasons for *never* considering VR:

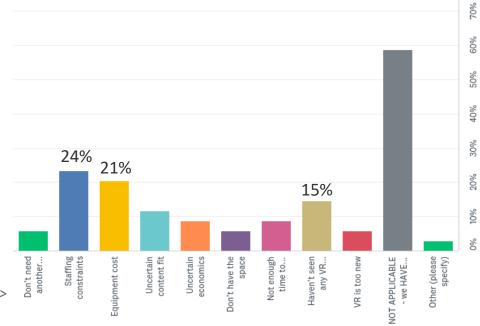
1st – staffing constraints

2nd – equipment cost

3rd – haven't seen a compelling VR experience

Q: If your institution has never considered adding a VR experience, why is that? [check all that apply]

Answered: 34 Skipped: 50



See next page for fully-worded choices>>

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80%

Q: If your institution has never considered adding a VR experience, why is that? [check all that apply]

Answered: 34 Skipped: 50

ANSWER CHOICES	RESPON	SES
Don't need another attraction	5.88%	2
Staffing constraints	23.53%	8
Equipment cost	20.59%	7
Uncertain content fit	11.76%	4
Uncertain economics	8.82%	3
Don't have the space	5.88%	2
Not enough time to properly evaluate	8.82%	3
Haven't seen any VR films/experiences that would push us to include this technology	14.71%	5
VR is too new	5.88%	2
NOT APPLICABLE - we HAVE considered adding a VR experience	58.82%	20
Other (please specify)	2.94%	1
Total Respondents: 34		

*Finding: Top 3 factors that led to adding a VR experience:

1st (by far) – wanted to try some kind of VR

2nd – its content

3rd – its novelty, "new and cool"

Q: What were the factors that led to your purchase decision? [check all that apply]

Answered: 31 Skipped: 53

Existing relationship...

We wanted to try some kin... Other (please specify)

See next bage for lully-worder pric...

Content was appealing -...

Fase of operation an...

Credibility of vendor ability to generate...

Q: What were the factors that led to your purchase decision? [check all that apply]

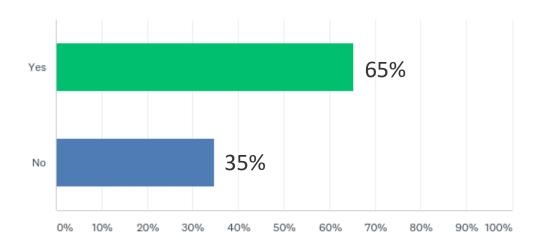
Answered: 31 Skipped: 53

ANSWER CHOICES	RESPONS	RESPONSES	
System & content price and terms	29.03%	9	
Content was appealing - quality, subject matter, and/or mix of titles	35.48%	11	
Ease of operation and programming	12.90%	4	
Credibility of vendor	12.90%	4	
Ability to generate incremental revenue	25.81%	8	
Existing relationship with vendor or their associates	29.03%	9	
We wanted to try some kind of VR	61.29%	19	
It was "new and cool"	35.48%	11	
Other (please specify)	38.71%	12	
Total Respondents: 31			

*Finding: A clear majority - almost two-thirds - see a future for VR in institutions.

Q: Do you think VR has the potential to become a broadly adopted experience at science centers and museums?

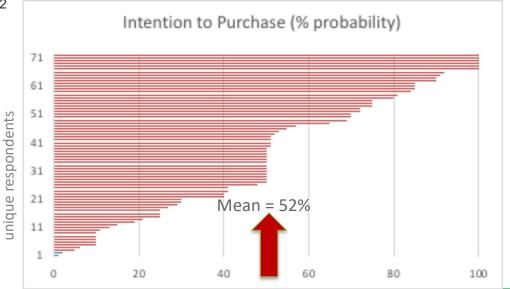
Answered: 75 Skipped: 9



*Finding: almost <u>two-thirds</u> of respondents reported a better-than-50% likelihood that their institution would add a VR experience in the near term.

Q: What is the likelihood that your institution will add a new VR experience within the next 1 to 3 years? Use the sliding scale below. 0% means there is no chance it will happen, and 100% means it is certain to happen.

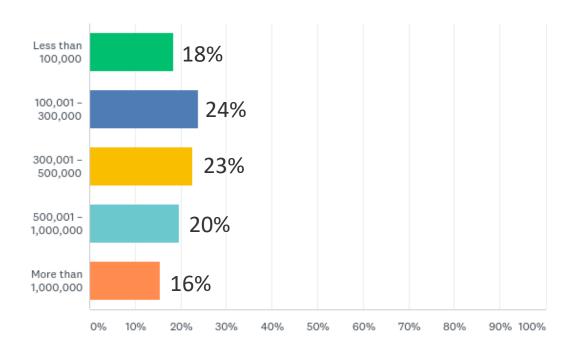




*Respondent Profile

Q: What is your institution's annual on-site attendance?

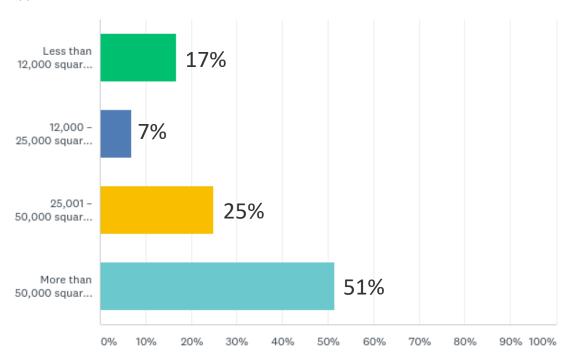
Answered: 71 Skipped: 13



*Respondent Profile

Q: How much interior exhibit space is there at your institution?

Answered: 72 Skipped: 12





About Blaze Cineworks

Blaze Cineworks is a consulting and project management firm serving clients who have in interest in immersive theater and other out-of-home experiences, such as VR.

Clients are venue operators, and content creators & distributors.

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